

DASA

®

DEVOPS AGILE
SKILLS ASSOCIATION

DASA COMPETENCY FRAMEWORK

April, 2022

EXECUTIVE SUMMARY

DIGITAL ECONOMY

We are in the digital age as an increasing portion of our personal and professional lives involves interacting with software-powered digital interfaces. Complementing our digital-centric lives, organizations are also rapidly becoming digital, as the digital medium becomes the primary means through which they interact with customers, employees, and other stakeholders. Consequently, the economy is on the same digital trajectory.

To prosper in the digital economy, organizations must master the ability to conduct their business through digital means. Running a successful digitally mediated business requires the appropriate technical and people capabilities. Technical capabilities will help develop and operate technology and software systems, while people capabilities will help develop and operate a digitally mediated business.

Staff with the right technical and human skills are paramount to business success in the digital age. However, since the digital age is relatively new and running a digitally mediated business requires a unique combination of human and technical skills, companies need guidance on building their people capabilities for digital age success.

To meet organizations' urgent need for guidance on building the people capabilities to run successful digitally mediated businesses, DASA (DevOps Agile Skills Association) is offering the DASA Competency Framework.

DASA COMPETENCY FRAMEWORK

A competency framework is a tool that defines the knowledge, skills, attitudes, and attributes essential for people within their respective job roles. The framework includes several competencies that can be applied to multiple roles within a team or organization.

The DASA Competency Framework is modular and flexible, broad and deep, and allows organizations the freedom to use it creatively as they build their people capabilities.

There are multiple use cases for the DASA Competency Framework, from understanding digital age skills to using those skills to support talent development strategies. The DASA Competency Framework envisions organizations in achieving the following:

1. An inventory of their peoples' capabilities and how they compare with the capabilities required for digital age success.
2. Launching upskilling and reskilling programs to help people transition from their current capabilities to the desired capabilities.
3. Hiring, onboarding, and growing people with the capabilities to help them succeed at personal, professional, and organizational levels.

COMPONENTS OF THE DASA COMPETENCY FRAMEWORK

The DASA Competency Framework has three major components: the core values, the core competencies, and the technical capabilities.

Core values: Critical components of the DASA competency framework, as they explain one or more aspects that are important to finding flow in the delivery of IT services.

Core competencies: The behaviors that people must possess and exhibit. These competencies are grouped together into several sub-competencies.

Technical capabilities: Defined by the technical knowledge required to perform the duties and responsibilities assumed by a given role.

[Access the DASA Competency Framework & Organizational Guide](#)

[Watch: How to Use the Competency Framework](#)

[Request a Session: How to Apply the Framework to Suit Your Requirements?](#)

ABOUT DASA

DevOps Agile Skills Association (DASA) is an open, global community for DevOps and Agile skills development. Founded in April 2016, DASA has become a fast-growing, worldwide DevOps movement delivering global certification in DevOps competence development. DASA is backed by more than 300 partners and thousands of enterprises that are working with DASA to fuel their DevOps journeys. In 2020 alone, DASA certified experts in forty-eight countries.

DASA's focus is on developing high-performing DevOps teams that are equipped with the technical skills and capabilities to lead organizations in this digital age. Experts at DASA believe in sharing their knowledge through insights and working group research initiatives to enable successful DevOps transformations and develop thought leadership within the community.

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